



# GUIDING PRINCIPLES





## Litigants-Centric Approach

At the core of tribunal reform is the litigant—the very individuals and businesses seeking resolution. Our goal is to design processes that prioritize their needs, ensuring that cases are heard swiftly, fairly, and with minimal burden, making justice accessible and efficient for everyone involved.



## Technology as Key Infrastructure

Modern technology is the backbone of an efficient tribunal system. By integrating advanced tech tools, the tribunal can streamline processes, reduce delays, and enhance communication between courts and stakeholders—creating a future where tech-driven solutions enable faster, smarter decision-making.



## **Process Re-imagination:**

From filing documents to tracking case progress, automation can transform the tribunal experience. By digitizing and automating routine tasks, we envision the tribunal to accelerate the resolution process, allowing cases to move through the system with unprecedented speed and accuracy.

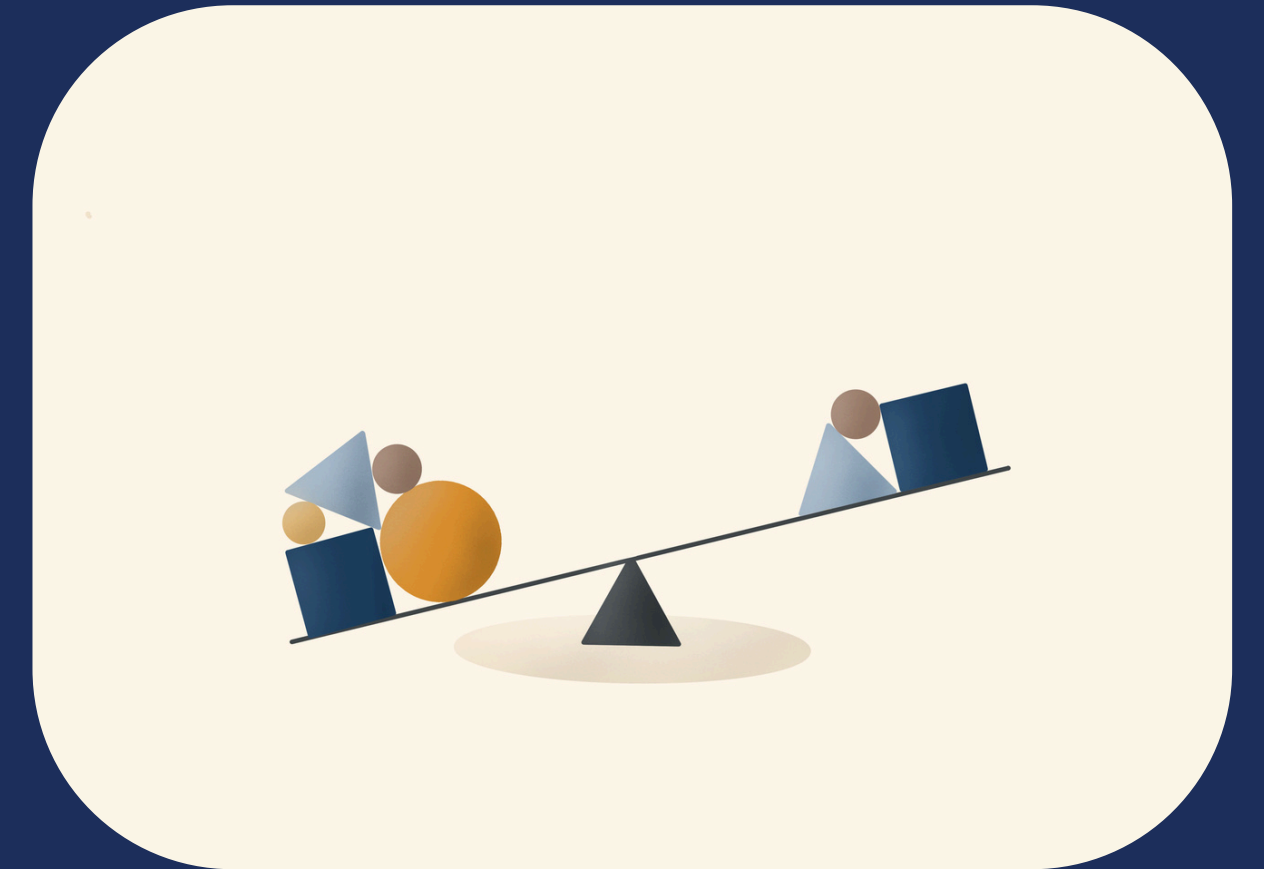


## **Provision for Stakeholder Consultation:**

True reform is only possible when all voices are heard. We aim to ensure that legal professionals, industry leaders, businesses, and policy influencers are consistently engaged, providing them with a platform to share insights, voice concerns, and contribute to the evolution of the NCLT/NCLAT framework.

## Minimal Asymmetry of Information

Clear, consistent, and accurate information is critical to justice. We envision minimizing gaps in knowledge between litigants, lawyers, and the tribunals, ensuring everyone has access to the same data and insights, creating a level playing field for all parties involved.



## Institutional Autonomy

To fulfill their constitutional mandate, tribunals should be truly independent with robust capacity for all of their functions.



## Ease of Practicing

We will focus on reducing unnecessary complexity, making it easier for lawyers and practitioners to navigate the tribunal system, file cases, and get resolutions—empowering them to deliver the best possible service to their clients.



## Accessibility

Justice should be within reach for everyone, regardless of location or resources. We envision that improving accessibility through more benches, online portals, remote hearings, and user-friendly systems, the tribunal is accessible to all.

## Specialization

Specialized tribunals were established for effective dispute resolution. With expert members and customized processes, cases can be resolved effectively.



## Accountability & Capacity Building

Ensuring accountability is key to enhancing tribunal effectiveness. We envision that by tracking relevant metrics and by enhancing capacity, tribunals to meet global standards.